



## TERMS AND CONDITIONS

1. **CHECK-IN:** Flights require check-in 15 minutes prior to scheduled departure time.
2. **BAGGAGE LIMITS:** Passengers are limited to 33 lbs (15 kgs) of luggage, including “carry-ons”. All items are weighed and all baggage is considered carry-on. Excess baggage may be allowed, however it is space available at \$2/lb, per flight surcharge. Large or heavy items such as rigid suitcases, golf clubs, coolers, skis, bikes & pet crates will typically NOT fit in our planes without prior planning.
3. **CHANGE & CANCELLATION POLICY:**
  - A. To accommodate your travel needs, we offer a flexible policy that allows you to change or cancel your reservation without penalty until 5:00 pm the day prior to departure. This includes a full refund if necessary.
  - B. Changes or cancellations made after 5:00 pm the day prior to departure are subject to a fee of \$20 per passenger.
  - C. Passengers who fail, for any reason, to check-in for their flights by the required check-in time are considered to be “no-shows.” No-show passengers forfeit the full fare for the missed flight.
4. **SCHEDULE & WEATHER:**
  - A. All flights are conducted weather permitting. If your flight is cancelled due to weather, you will have the choice of rescheduling the flight or a full refund for the cancelled flight.
  - B. Expenses incurred due to delays are the full responsibility of the passenger and still have to pay excess luggage.